

JAPANESE AMERICAN NATIONAL MUSEUM



**2020 VIRTUAL GALA
AND AUCTION**

OUR STORIES IN ACTION

Saturday, April 18, 2020

Table of Contents

| | |
|--|----|
| JANM Gala Website Overview..... | 3 |
| Online Auction..... | 5 |
| a) Searching for an Auction Item..... | 9 |
| b) Filtering Auction Items by Categories..... | 11 |
| c) Keeping track of your active bids and watch list..... | 13 |
| d) Bidding on an Item..... | 14 |
| i. Manually Placing a Bid..... | 15 |
| ii. Placing an Auto-Bid..... | 16 |
| Making a Donation towards the Bid for Education (BFE)..... | 17 |
| Paying for your Auction Item/Bid for Education Donation..... | 20 |

JANM Gala Website Overview

To access the GiveSmart website, visit janm2020.givesmart.com. This will bring you to the “Home” page below. On this page, you will be able to:

- Create/Sign in to your GiveSmart account
- Navigate to the Silent Auction page to view and bid on silent auction items
- Make a donation towards the Bid for Education (BFE)

Please note that you will need to create a GiveSmart account in order to participate in the online auction.

The screenshot shows the homepage of the JANM Gala website. At the top left, there are two tabs: "HOME" and "ITEMS". A red arrow points from the "ITEMS" tab down to the "VIEW ITEMS" button. In the top right corner, there is a "Sign In or Register" button. A red arrow points from the text "If you already have a GiveSmart account, click 'Sign In or Register' to log into your account" to this button. The main banner features the Japanese American National Museum logo and the text "2020 Gala Dinner and Silent Auction Saturday, April 18, 2020" and "OUR STORIES IN ACTION". Below the banner, there are two main sections: "Browse, Bid and Buy" with a "VIEW ITEMS" button, and "Sign Up to Participate" with a "REGISTER NOW" button. A red arrow points from the text "Click 'View Items' or the 'Items' tab on the top left to navigate to the Online Auction page." to the "VIEW ITEMS" button. Another red arrow points from the text "Click 'Register Now' to create your GiveSmart account" to the "REGISTER NOW" button. At the bottom, there is a "Donate Now" button and a "Bid For Education" section. A red arrow points from the text "Scroll down to make a donation towards the Bid for Education" to the "Donate Now" button.

HOME ITEMS

If you already have a GiveSmart account, click “Sign In or Register” to log into your account

Sign In or Register

JAPANESE AMERICAN NATIONAL MUSEUM

2020 Gala Dinner and Silent Auction
Saturday, April 18, 2020

OUR STORIES IN ACTION

Click “View Items” or the “Items” tab on the top left to navigate to the Online Auction page.

Browse, Bid and Buy

VIEW ITEMS

Sign Up to Participate

REGISTER NOW

Click “Register Now” to create your GiveSmart account

Donate Now

SCROLL

Bid For Education

Scroll down to make a donation towards the Bid for Education

Once you are signed into your GiveSmart account, the “Donate”, “Pay”, and “Info” tabs will appear on the top left of the Home page.



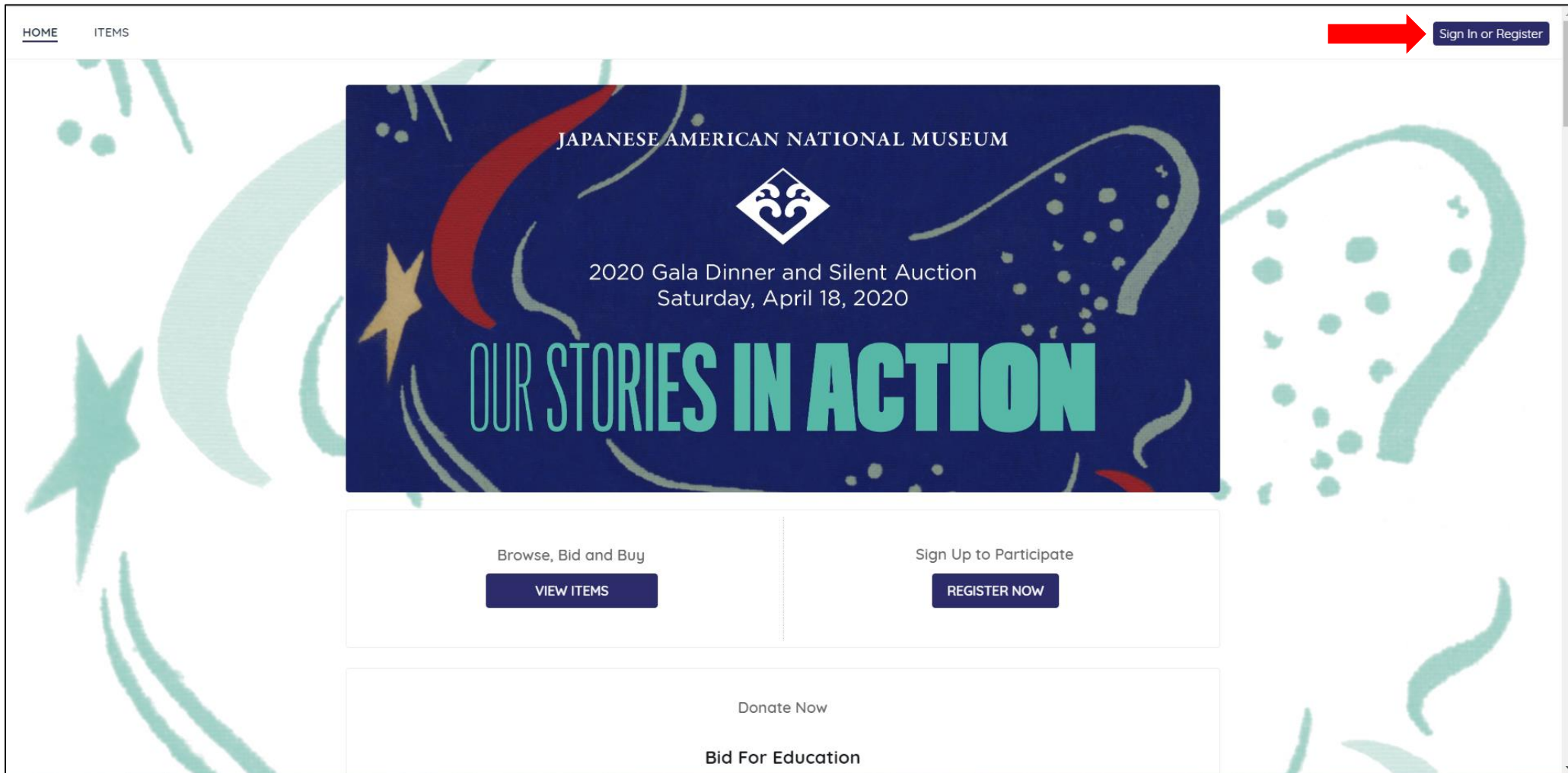
The “Donate” page will allow you to make a donation towards the Bid for Education (BFE) and to see a list of donors who have made a donation towards the BFE.

The “Pay” page will allow you to pay for any silent auction items or outstanding BFE donation.

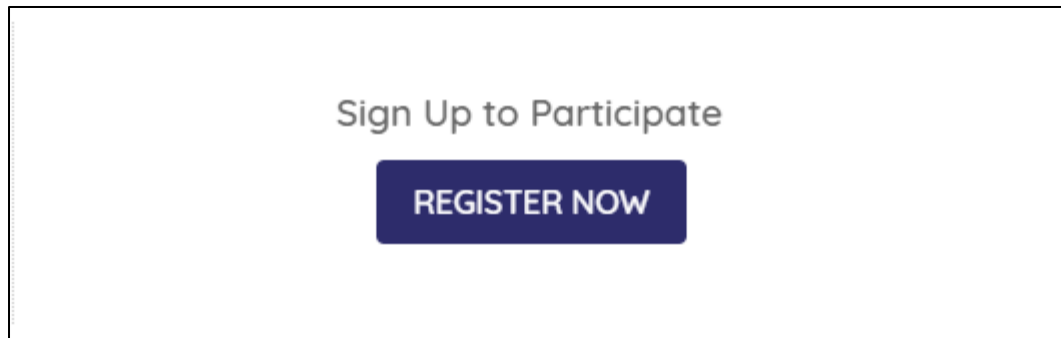
The “My Info” page will allow you to review your personal information such as your name and phone number. You can also add a credit card number to your account via this page.

JANM Online Auction

To participate in the online silent auction, please make sure that you are logged into your GiveSmart account. To log into your GiveSmart account, click on the “Sign In or Register” button on the top left of the “Home” page.



If you do not have a GiveSmart account, you can click on the “Register Now” button to create your account. If you have problem logging in or creating a GiveSmart account, please contact Kimly Sok at galadinner@janm.org or 213.830.5658.



Once you are signed into your account, you can access the Online Auction page via the “View Items” button or the “Items” tab on the top left of the screen.



After you clicked on “View Items” or the “Items” tab, you will be directed to the Online Auction page where you can browse and bid on all of the online auction items.

Japanese American National Museum


HOME ITEMS DONATE PAY MY INFO JANM ▾

Search item # or name CATEGORIES My Activity

ALL ITEMS

CLICK TO DONATE

300




Preview

St. James's Club, Antigua

★ \$900

301




Preview

St. James's Club, Morro Bay

★ \$675

302




Preview

The Verandah Resort, Maui

★ \$675


303



Preview


Pineapple Beach Club, Maui

★ \$525



CAPITAL GROUP®

304




Preview

Los Establos Inn, Panama

★ \$750

305




Preview

Palm Island, The Grenadines

★ \$750

306




Preview

Hammock Cove Resort, St. John

★ \$950

307




Preview

The Club Barbados Resort

★ \$600

400




Preview

Goodyear Blimp Ride, Los Angeles

★ \$1,000

600




Preview

George Nakashima Table

★ \$1,500

801



No Bids

Children's Courtyard, Los Angeles

★ \$150


View items by category:

All Items
Experiences

Auction Items
Home and Electronics

Make a Donation
JANM Exclusive

Items with No Bids
Travel



The Terasaki Family Foundation

To view an item in more detail, click on the picture for that item.



After clicking the picture, you will be directed to that item's description page. On this page you will be able to:

- find out more about the item
- make a bid for the item
- share the item via social media
- add item(s) to your watch list

The screenshot shows the JANM online auction interface. At the top is a dark blue header with the text 'Japanese American National Museum'. Below the header, on the left, is a link '< VIEW LIST' with a red arrow pointing to it and the text 'Click "View List" to return to the full Online Auction items page'. The main content area features an item titled 'Children's Courtyard Engraving' with a price of '\$150 current bid'. To the right of the item is a red-bordered box containing the item's description: 'Create a life-long relationship between a young person and JANM's mission to preserve and share Japanese American history. The Children's Courtyard in front of JANM's Pavilion building features the names of thousands of young people, honored by their parents, grandparents, or other loving adults with these engravings. Names are inscribed on stone pavers in the Children's Courtyard at the entrance to the JANM Pavilion. Each year, Children's Courtyard honorees and their families are invited to a special breakfast held before the Natsumatsuri Family Festival. Donated By Japanese American National Museum'. Below the item title is a red-bordered box labeled 'Bidding Panel' containing a 'Place Bid' form with a 'Like what you see?' prompt, a bid amount of '150', and a 'Bid' button. To the right of the bidding panel is a red-bordered box containing social media sharing icons for Facebook, Twitter, Email, and Shareable Link, with the text 'Click on a social media logo to share this item on that social media website'. Below the bidding panel is a 'Watch This Item' button with a red arrow pointing to it and the text 'Click "Watch This Item" to add an item to your watch list'. At the bottom of the page are logos for MUFG and UnionBank.

Japanese American National Museum

< VIEW LIST

JANM

801

No Bids

Children's Courtyard Engraving

\$150
current bid

Create a life-long relationship between a young person and JANM's mission to preserve and share Japanese American history.

The Children's Courtyard in front of JANM's Pavilion building features the names of thousands of young people, honored by their parents, grandparents, or other loving adults with these engravings.

Names are inscribed on stone pavers in the Children's Courtyard at the entrance to the JANM Pavilion. Each year, Children's Courtyard honorees and their families are invited to a special breakfast held before the Natsumatsuri Family Festival.

Donated By Japanese American National Museum

Place Bid Auto Bid

Like what you see?
Bid the minimum amount (\$150) or higher!

150 Bid

Auto Bid: none

☆ Watch This Item

0 Watchers

Facebook Twitter Email Shareable Link

Item History How Bidding Works

MUFG UnionBank

Searching for Auction Items

If you would like to search for specific items, you can type in a keyword into the search bar on the Online Auction page.


Japanese American National Museum

HOME ITEMS DONATE PAY MY INFO JANM ▼

CATEGORIES


My Activity

ALL ITEMS



CLICK TO DONATE

300




Preview

St. James's Club, Ant...

★ \$900

301




Preview

St. James's Club, Mor...

★ \$675

302




Preview

The Verandah Resort...

★ \$675


303



Preview


Pineapple Beach Clu...

★ \$525



CAPITAL GROUP®

304




Preview

Los Establos Inn, Pan...

★ \$750

305




Preview

Palm Island, The Gren...

★ \$750

306




Preview

Hammock Cove Reso...

★ \$950

307




Preview

The Club Barbados R...

★ \$600

400




Preview

Goodyear Blimp Ride...

★ \$1,000

600




Preview

George Nakashima ...

★ \$1,500

801



No Bids

Children's Courtyard ...

★ \$150

View items by category:

All Items

Experiences

Auction Items


Home and Electronics

Make a Donation

JANM Exclusive

Items with No Bids

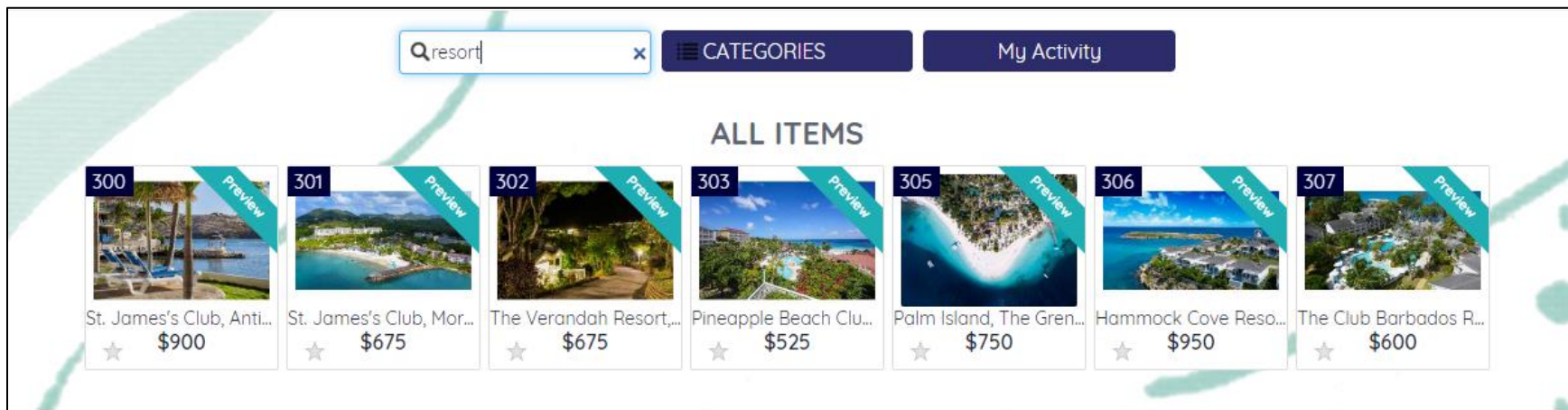
Travel



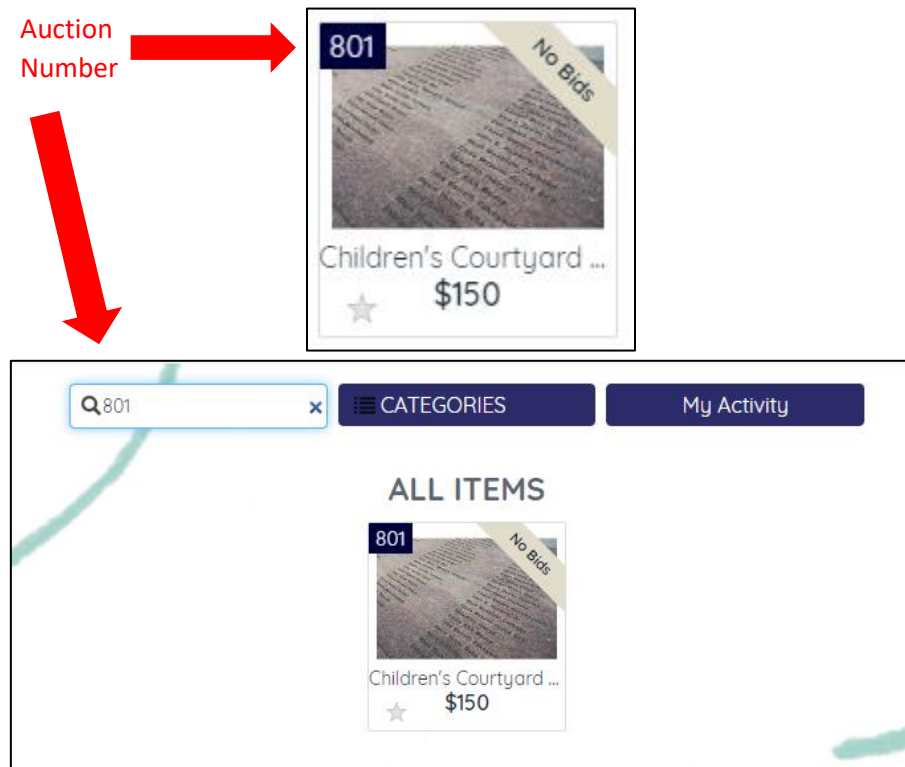
The Terasaki Family Foundation

9

After a few seconds, only items that matches your keyword will appear. To view all items again, delete what you typed into the search bar.



If you know an item's auction number, you can also search for it using the auction number as well. An item's auction number is located on the top left of the item listing.

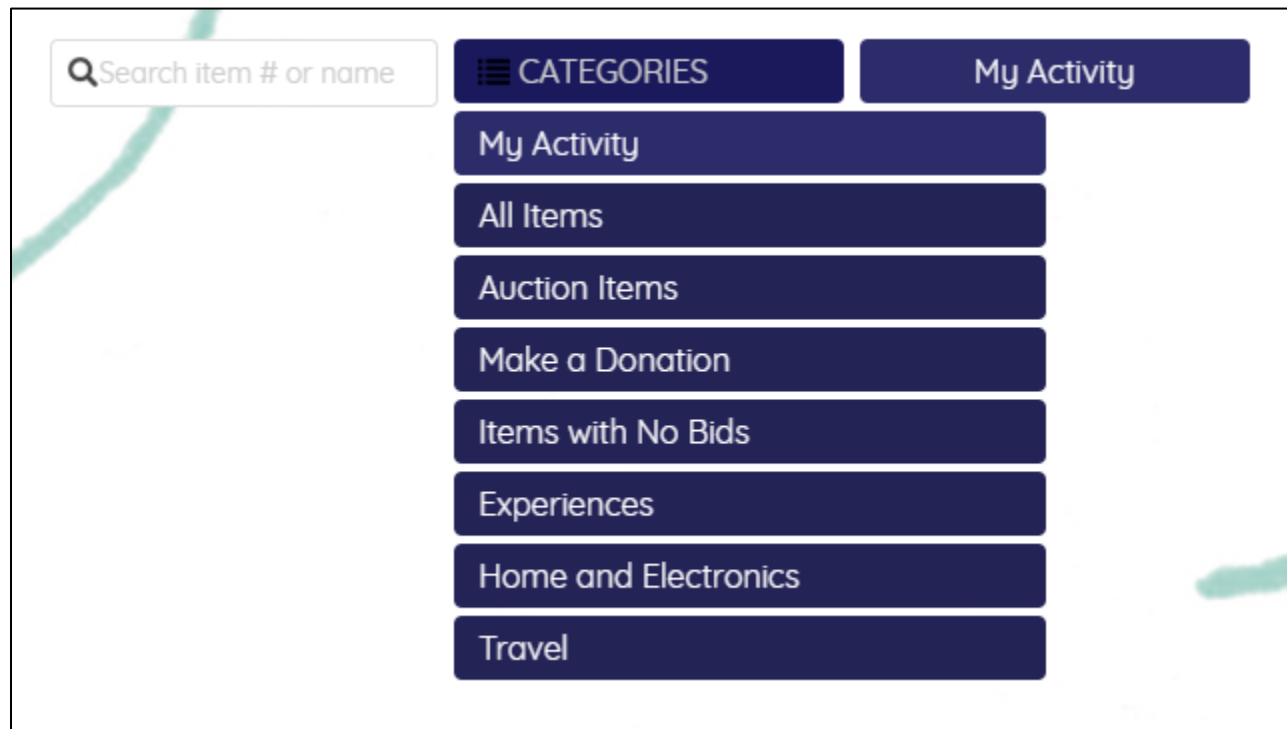


Filtering Auction Items by Categories

You can also view items in specific categories as well. Locate the “Categories” button to the right of the Search bar.

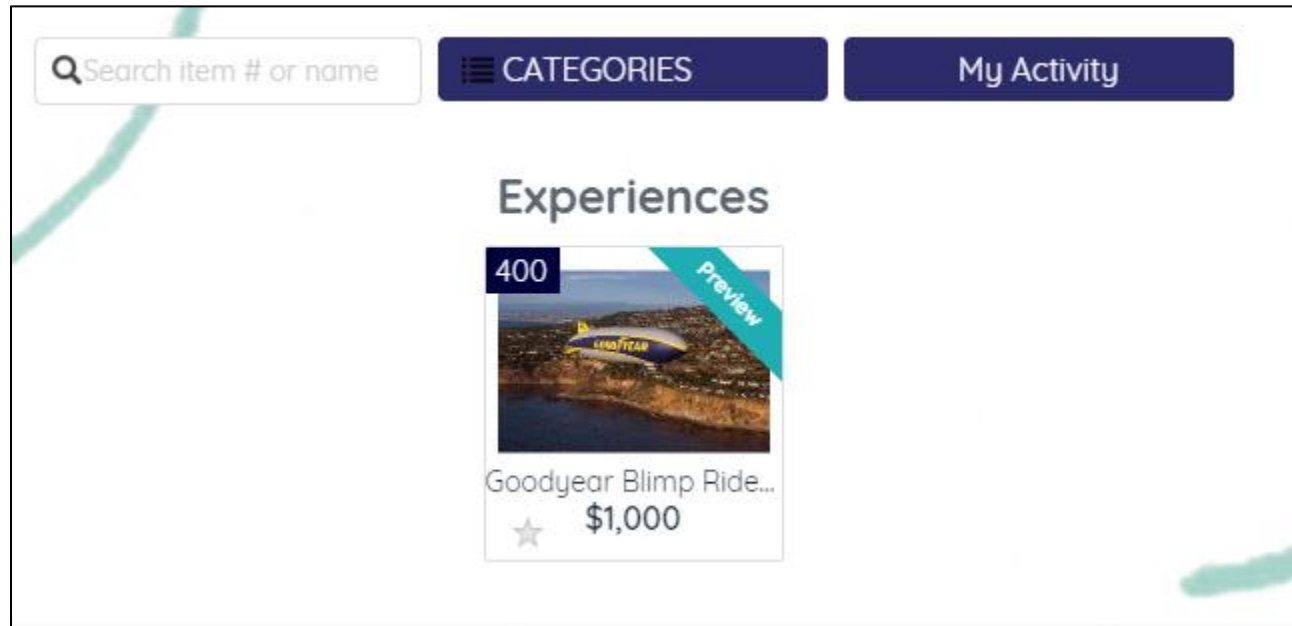


Click on the “Categories” button. This will open a drop down menu consisting of the different categories available in the online auction.

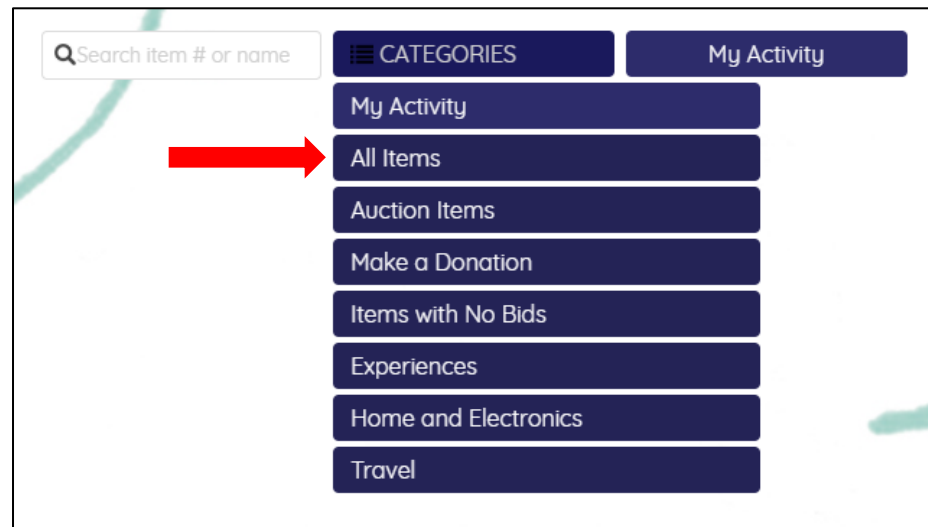


Select a category that you would like to view from the drop down menu. Only items belonging to that category will appear on your screen.

The picture below shows a screen that has the “Experiences” Category selected from the drop down menu.



To view all items again, click on the “Categories” button and select “All Items” from the drop down menu.



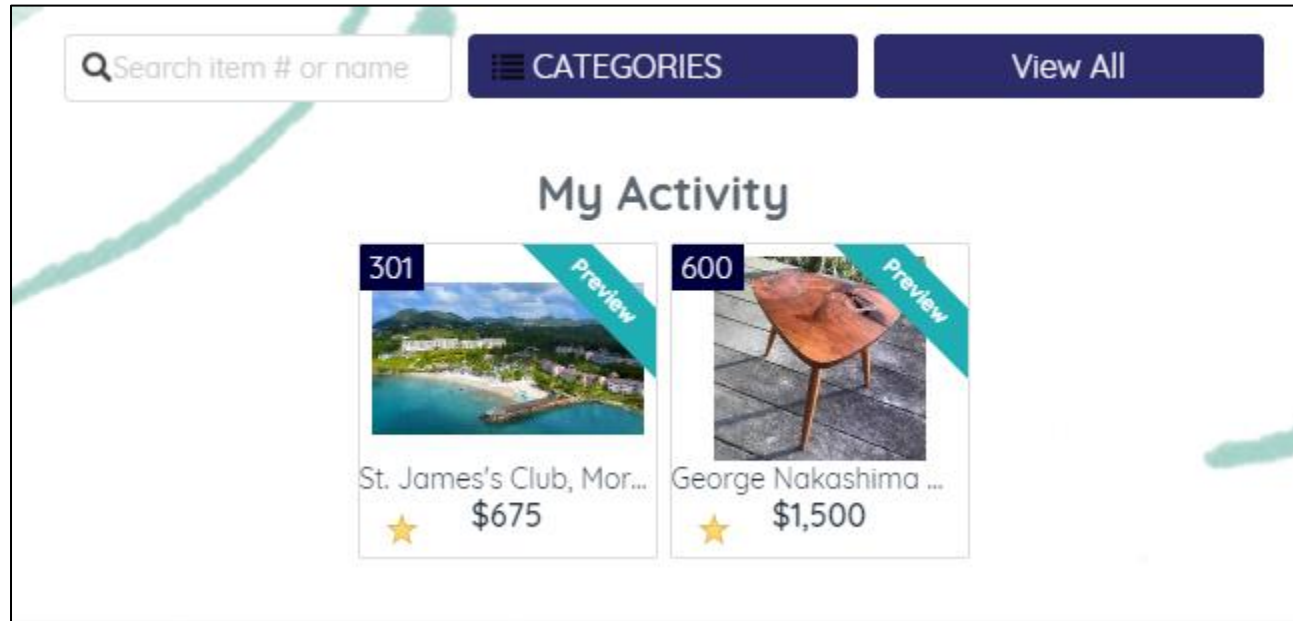
Keeping track of your active bids and watch list

You can quickly look for all of your active bids and items on your watch list on the “Item” page (see page 8 for how to add items to your watch list).

To do so, locate the “My Activity” button to the right of the “Categories” button.



Click the “My Activity” button to navigate to the list of items that you have an active bid for and items that you have placed on your watch list.



To view all items again, click on the “View All” button.



Bidding on an Item

To bid on an item, navigate to the item's description page and locate the bidding panel in the middle left of the screen.

Please note that you will need to be logged into your GiveSmart account AND have a credit card number on file in order to bid.

The screenshot displays the JANM website interface. At the top, the header reads 'Japanese American National Museum' and 'JANM'. A navigation bar includes a 'VIEW LIST' link. The main content area features a large image of a stone engraving with names, labeled '801' and 'No Bids'. Below the image, the item is titled 'Children's Courtyard Engraving' with a current bid of '\$150'. A red box highlights the 'Bidding Panel' on the left, which contains a 'Place Bid' tab, an 'Auto Bid' tab, a 'Like what you see?' section with a 'Bid the minimum amount (\$150) or higher!' instruction, a bid input field showing '150', a green 'Bid' button, and an 'Auto Bid: none' status. To the right of the bidding panel, there is a description of the engraving, a 'Donated By Japanese American National Museum' note, and social media links for Facebook, Twitter, Email, and Shareable Link. Below these are links for 'Item History' and 'How Bidding Works'. At the bottom, there is a 'Watch This Item' button and a '0 Watchers' count. The footer features logos for MUFG and UnionBank.

Japanese American National Museum

< VIEW LIST

JANM

801 No Bids

Children's Courtyard Engraving

\$150
current bid

Place Bid Auto Bid

Like what you see?
Bid the minimum amount (\$150) or higher!

150 Bid

Auto Bid: none

☆ Watch This Item

0 Watchers

MUFG UnionBank

Create a life-long relationship between a young person and JANM's mission to preserve and share Japanese American history.

The Children's Courtyard in front of JANM's Pavilion building features the names of thousands of young people, honored by their parents, grandparents, or other loving adults with these engravings.

Names are inscribed on stone pavers in the Children's Courtyard at the entrance to the JANM Pavilion. Each year, Children's Courtyard honorees and their families are invited to a special breakfast held before the Natsumatsuri Family Festival.

Donated By Japanese American National Museum

Facebook Twitter Email Shareable Link

+ Item History How Bidding Works

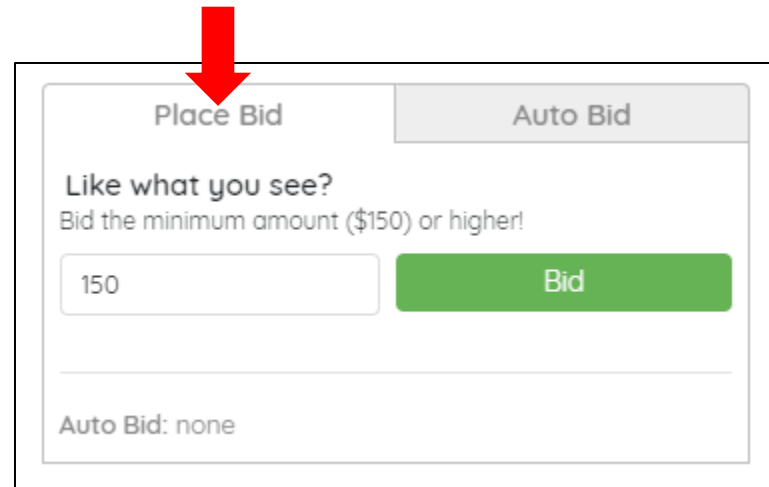
To place a bid you have two options:

- manually enter in a bid OR place an auto-bid

Please note that if you've entered in your mobile phone number when you registered for your GiveSmart account and chose to opt into allowing text messages, you will receive a text message every time you place a bid on an item and every time that you've been outbid.

Manually Placing a Bid

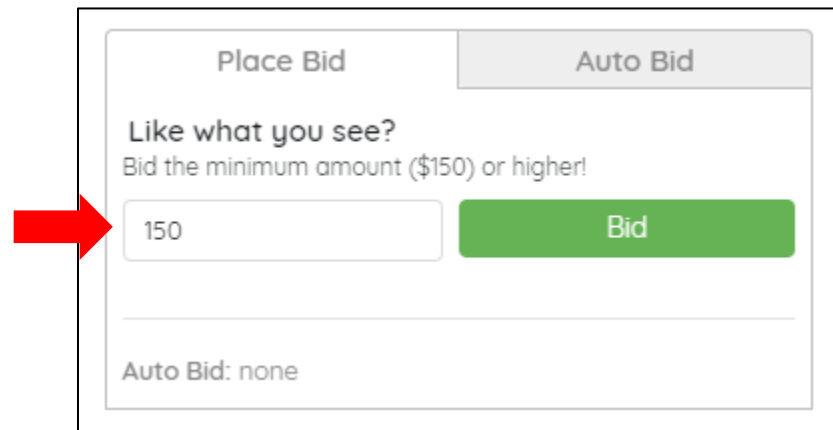
To manually place a bid, make sure that you are on the "Place Bid" tab in the Bidding Panel. Please note that this is the default tab that the bidding panel is on.



The screenshot shows the 'Place Bid' tab selected. It contains the text 'Like what you see?' and 'Bid the minimum amount (\$150) or higher!'. Below this is a text input field containing '150' and a green 'Bid' button. At the bottom, it says 'Auto Bid: none'.

Enter in the amount that you would like to bid and then click the "Bid" button.

Enter your bid
amount and click
"Bid"

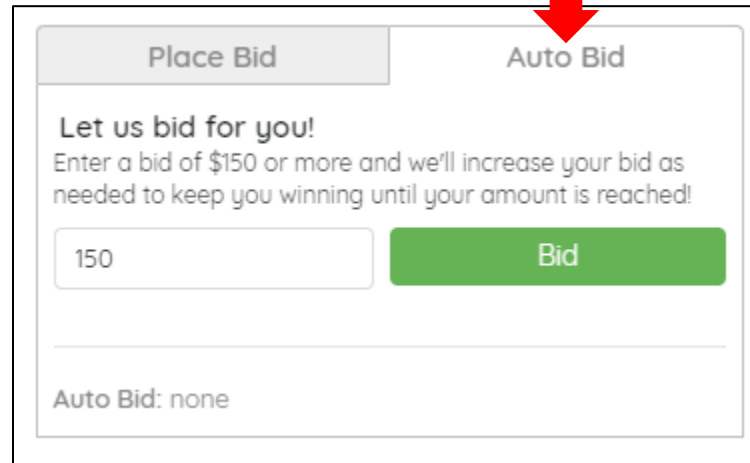


This screenshot is identical to the one above, showing the 'Place Bid' tab with the input field containing '150' and the 'Bid' button. A red arrow points directly to the 'Bid' button.

Placing an Auto-Bid

Alternatively, you can place an auto-bid instead of manually entering a bid. If you choose to place an auto-bid for an item, then every time another person outbids you on that item (and only that item), GiveSmart will automatically place another bid for you up to the maximum bid amount that you specified when you placed the auto-bid. If another person places a bid that is higher than the maximum bid that you've placed, you will receive a text message notification that you have been outbid. At this point, you will need to increase your bid amount via manual bidding or raise your maximum bid amount via auto-bidding if you want to continue bidding for the item.

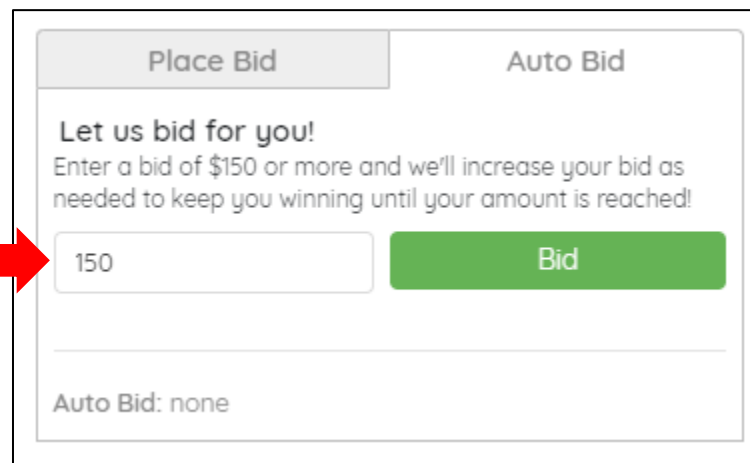
To place an auto-bid, click on the "Auto Bid" tab in the Bidding Panel.



The screenshot shows the 'Auto Bid' tab selected. The interface includes a header with 'Place Bid' and 'Auto Bid' tabs. Below the tabs, the text reads: 'Let us bid for you! Enter a bid of \$150 or more and we'll increase your bid as needed to keep you winning until your amount is reached!'. There is a text input field containing '150' and a green 'Bid' button. At the bottom, it says 'Auto Bid: none'.

Enter the MAXIMUM amount that you are willing to bid for the item and click the "Bid" button.

Enter the MAXIMUM amount you are willing to bid and click "Bid"

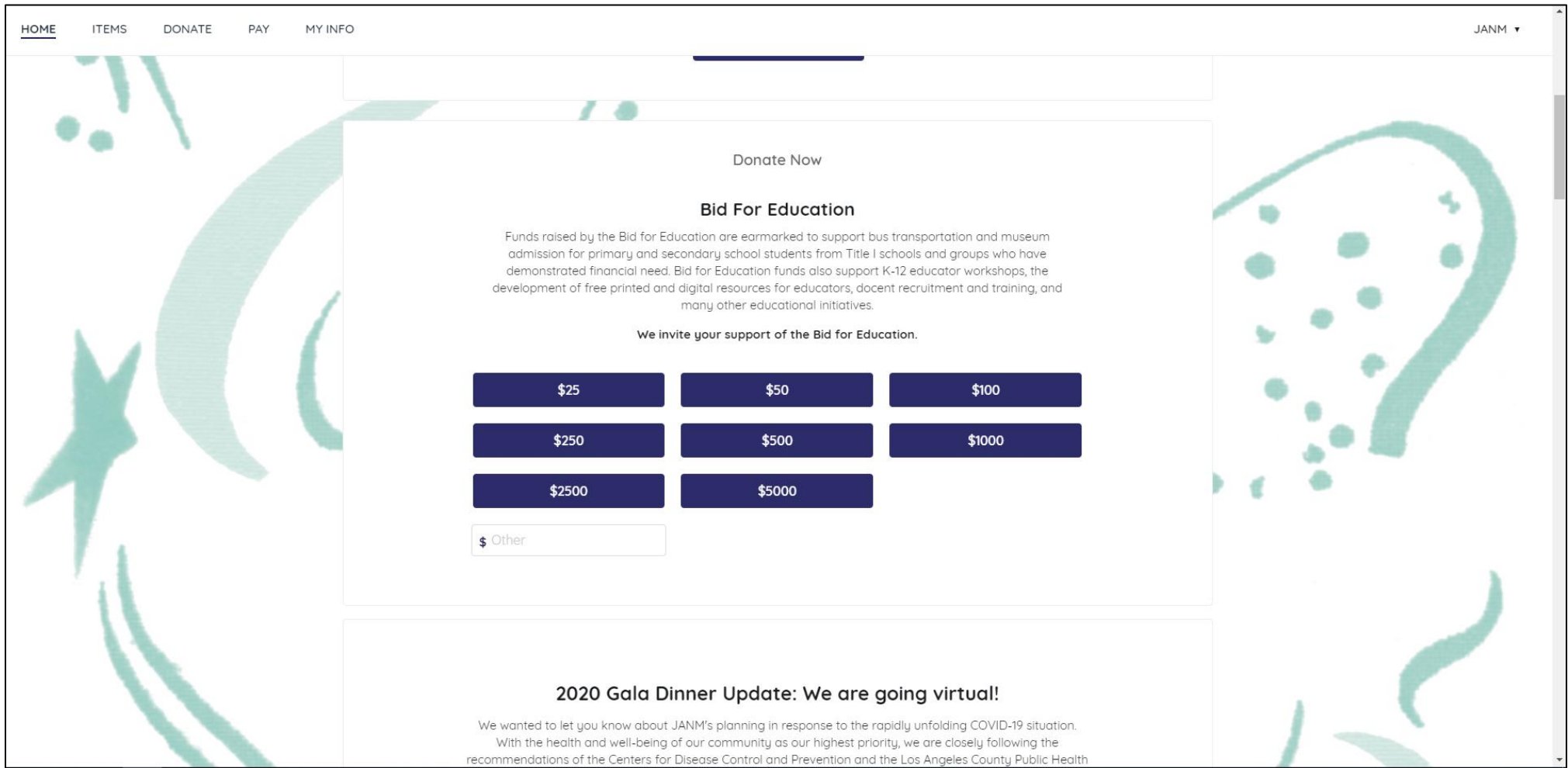


This screenshot is identical to the one above, showing the 'Auto Bid' tab with the '150' in the input field and the 'Bid' button. A red arrow from the text 'Enter the MAXIMUM amount you are willing to bid and click "Bid"' points to the input field.

If you need assistance with bidding or have questions regarding the bidding process, please contact Kimly Sok at galadinner@janm.org or 213.830.5658.

Making a Donation towards the Bid for Education (BFE)

To make a donation towards the BFE, click on the “Home” tab and scroll down until you see the “Bid for Education” section.

The screenshot shows the JANM website's navigation bar with links for HOME, ITEMS, DONATE, PAY, and MY INFO. The HOME link is active. The main content area features a 'Donate Now' section for the 'Bid For Education'. It includes a descriptive paragraph about the funds' purpose, an invitation to support, and a grid of donation buttons for \$25, \$50, \$100, \$250, \$500, \$1000, \$2500, and \$5000. An 'Other' input field is also present. Below this is a '2020 Gala Dinner Update: We are going virtual!' announcement with details about the COVID-19 response.

HOME ITEMS DONATE PAY MY INFO JANM ▾

Donate Now

Bid For Education

Funds raised by the Bid for Education are earmarked to support bus transportation and museum admission for primary and secondary school students from Title I schools and groups who have demonstrated financial need. Bid for Education funds also support K-12 educator workshops, the development of free printed and digital resources for educators, docent recruitment and training, and many other educational initiatives.

We invite your support of the Bid for Education.

| | | |
|--------|--------|--------|
| \$25 | \$50 | \$100 |
| \$250 | \$500 | \$1000 |
| \$2500 | \$5000 | |

\$ Other

2020 Gala Dinner Update: We are going virtual!

We wanted to let you know about JANM's planning in response to the rapidly unfolding COVID-19 situation. With the health and well-being of our community as our highest priority, we are closely following the recommendations of the Centers for Disease Control and Prevention and the Los Angeles County Public Health

Select an amount that you would like to donate from one of the preset amounts or enter the amount that you would like to donate in the box underneath the preset amounts.

Donate Now

Bid For Education

Funds raised by the Bid for Education are earmarked to support bus transportation and museum admission for primary and secondary school students from Title I schools and groups who have demonstrated financial need. Bid for Education funds also support K-12 educator workshops, the development of free printed and digital resources for educators, docent recruitment and training, and many other educational initiatives.

We invite your support of the Bid for Education.

Preset BFE Donation Amounts

| | | |
|--------|--------|--------|
| \$25 | \$50 | \$100 |
| \$250 | \$500 | \$1000 |
| \$2500 | \$5000 | |

\$ Other

Donate Now

Bid For Education

Funds raised by the Bid for Education are earmarked to support bus transportation and museum admission for primary and secondary school students from Title I schools and groups who have demonstrated financial need. Bid for Education funds also support K-12 educator workshops, the development of free printed and digital resources for educators, docent recruitment and training, and many other educational initiatives.

We invite your support of the Bid for Education.

| | | |
|--------|--------|--------|
| \$25 | \$50 | \$100 |
| \$250 | \$500 | \$1000 |
| \$2500 | \$5000 | |





\$ Other

Enter your own custom BFE donation amount if the amount that you wish to donate is not listed above

After you have clicked on a preset donation amount or enter your own, the payment page will appear underneath the Bid for Education section. Fill in the payment information and click “Donate”. If you have already added your credit card number to your GiveSmart account, then GiveSmart will pre-fill this information for you.

HOME ITEMS DONATE PAY MY INFO JANM

Payment Information

CARD NUMBER VISA, MC, DISC, AMEX

EXPIRATION MM YYYY SECURITY CODE 3 or 4 digits

NAME JANM Gala

COUNTRY United States


STREET ADDRESS REQUIRED

CITY REQUIRED STATE ZIP

EMAIL galadinner@janm.org

Subtotal: \$25.00
Transaction Fees: \$0.00
Total: \$25.00

☐ I will pay the fees
By paying the transaction fee, you ensure more money goes to your organization's mission.

☐ I'm not a robot  reCAPTCHA Privacy Terms

[Cancel](#) [Donate \\$25](#)

If you need assistance or have any questions regarding the Bid for Education, please contact Kimly Sok at galadinner@janm.org or 213.830.5658.

Paying for your Auction Item/Bid for Education Donation

At the end of the online auction, you will need to pay for all of the items that you've won.

To do so, click on the "Pay" tab on the top left of the screen.

The screenshot shows the Japanese American National Museum website. The top navigation bar includes links for HOME, ITEMS, DONATE, PAY, and MY INFO. The 'PAY' link is highlighted with a red arrow. Below the navigation bar is a search bar and buttons for CATEGORIES and My Activity. The main content area displays 'ALL ITEMS' with a grid of auction items. Each item card shows a preview image, item number, title, and price. A 'CLICK TO DONATE' button is visible on the left. At the bottom, there is a section for 'View items by category' with links for All Items Experiences, Auction Items Home and Electronics, Make a Donation JANM Exclusive, and Items with No Bids Travel. The footer features the logo of The Terasaki Family Foundation.

Japanese American National Museum

HOME ITEMS DONATE PAY MY INFO JANM ▼

Search item # or name CATEGORIES My Activity

ALL ITEMS

CLICK TO DONATE \$

300 St. James's Club, Anti... \$900

301 St. James's Club, Mor... \$675

302 The Verandah Resort... \$675

303 Pineapple Beach Clu... \$525

CAPITAL GROUP®

304 Los Establos Inn, Pan... \$750

305 Palm Island, The Gren... \$750

306 Hammock Cove Reso... \$950

307 The Club Barbados R... \$600

400 Goodyear Blimp Ride... \$1,000

600 George Nakashima ... \$1,500

801 Children's Courtyard ... \$150

View items by category:

All Items Experiences Auction Items Home and Electronics Make a Donation JANM Exclusive Items with No Bids Travel

The Terasaki Family Foundation

The “Pay” tab will display all of the items and donations that you’ve made. You can find a full list of the items that you need to pay for under the “Purchases” section.

Please review this section for all of your purchases. Once you have confirmed your purchases, click the “Click Here to Pay” button at the bottom of the screen to pay for your items.

Japanese American National Museum

HOME ITEMS DONATE PAY MY INFO JANM ▼

Pending

Purchases

| | |
|----------------------------|-------------|
| Donation | \$5.00 |
| Community Sponsor | \$3,000.00 |
| Complimentary | \$-3,000.00 |
| view order | |

Payments and Credits

Summary

| | |
|------------------|--------|
| Purchases | \$5.00 |
| Transaction Fees | \$0.00 |
| Tax | \$0.00 |
| Total | \$5.00 |
| Payments | \$0.00 |
| Balance | \$5.00 |

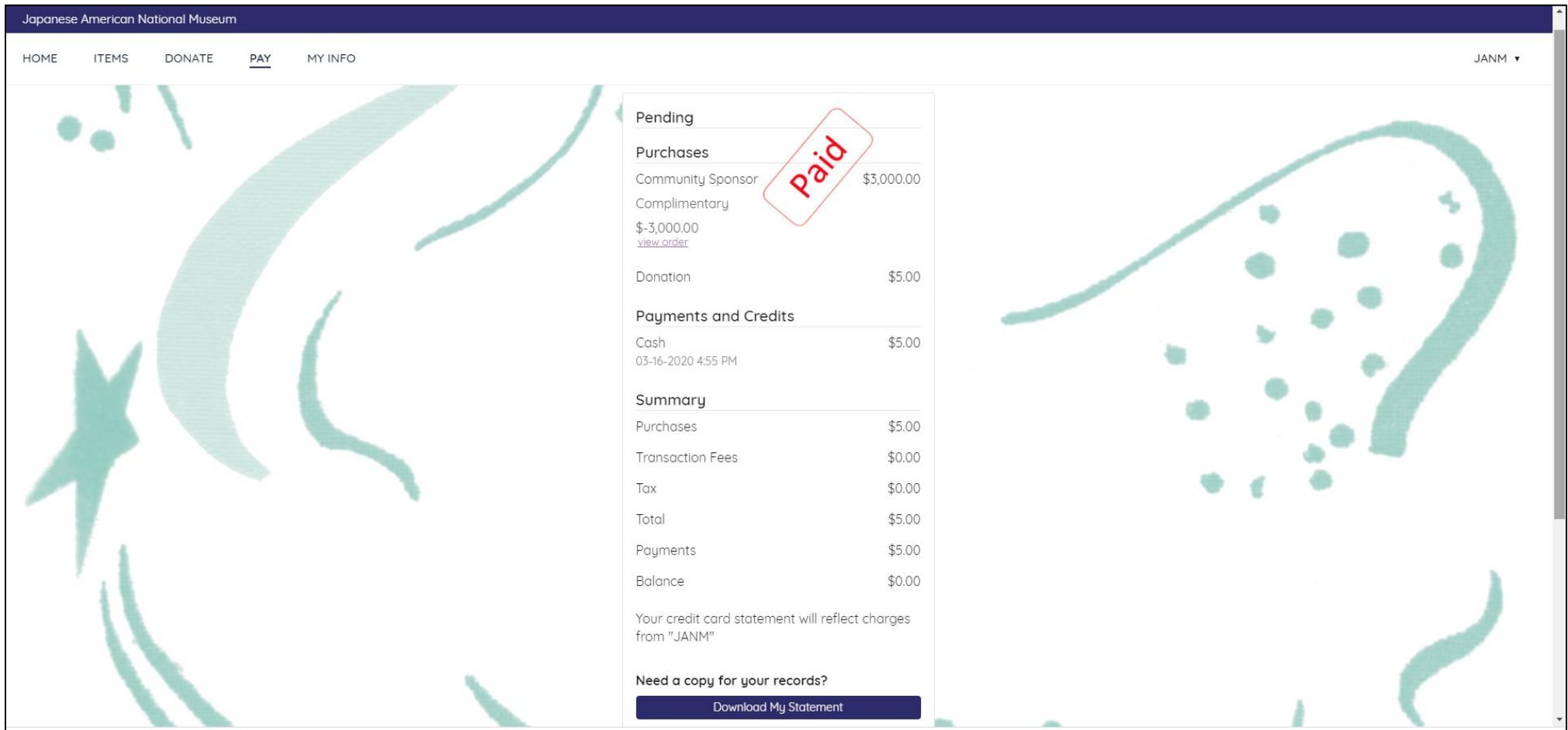
Review your items above and click “Click Here to Pay” to checkout

Click Here to Pay

VISA MasterCard DISCOVER AMERICAN EXPRESS

Your credit card statement will reflect charges from “JANM”

After you have paid for all of your items, a “Paid” stamp will appear on your “Pay” page.



The screenshot shows the 'Pay' page of the Japanese American National Museum website. The page has a dark blue header with the museum's name and navigation links: HOME, ITEMS, DONATE, PAY (highlighted), and MY INFO. A 'JANM' dropdown menu is in the top right. The main content area features a large, faint background image of a Japanese ink wash painting. A central white box displays transaction details. A red 'Paid' stamp is placed over the 'Purchases' section. The transaction summary shows a total of \$5.00, which has been fully paid.

| Pending | |
|-----------------------------|------------|
| Purchases | |
| Community Sponsor | \$3,000.00 |
| Complimentary | |
| \$-3,000.00 | |
| view order | |
| Donation | \$5.00 |
| Payments and Credits | |
| Cash | \$5.00 |
| 03-16-2020 4:55 PM | |
| Summary | |
| Purchases | \$5.00 |
| Transaction Fees | \$0.00 |
| Tax | \$0.00 |
| Total | \$5.00 |
| Payments | \$5.00 |
| Balance | \$0.00 |

Your credit card statement will reflect charges from "JANM"

Need a copy for your records?

[Download My Statement](#)

If you need any assistance with paying for your items and/or donations, please contact Kimly Sok at galadinner@janm.org or 213.830.5658.